

Cash Acceleration System Cost of Recovery Analysis Report

Client # 0000

Your Hospital Here

Your Name, Director PFS

123 Hospital Place

Your City, US 12345

Run Date: 3/1/2018

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Period	Accounts Placed	Dollars Placed	Dollars Paid	Dollars Resolved	Program Cost	Cost of Recovery	
						Cash Paid	Total
Sep-16	2388	\$749,278.57	\$279,300.22	\$164,514.68	\$5,539.44	1.98%	1.25%
Oct-16	2077	\$630,658.47	\$347,778.71	\$181,201.86	\$7,631.27	2.19%	1.44%
Nov-16	2306	\$808,592.58	\$273,043.84	\$244,118.47	\$6,102.39	2.23%	1.18%
Dec-16	2257	\$669,529.14	\$270,010.91	\$148,080.55	\$5,845.52	2.16%	1.40%
Jan-17	2143	\$779,327.55	\$251,068.96	\$207,125.99	\$6,431.58	2.56%	1.40%
Feb-17	2462	\$1,005,586.35	\$332,450.41	\$214,798.29	\$6,156.61	1.85%	1.13%
Mar-17	2608	\$1,068,198.72	\$444,656.32	\$302,558.60	\$7,236.16	1.63%	0.97%
Apr-17	2275	\$832,216.28	\$377,596.14	\$266,921.56	\$6,180.52	1.64%	0.96%
May-17	2477	\$817,396.38	\$591,122.58	\$174,663.13	\$7,708.71	1.30%	1.01%
Jun-17	2389	\$823,355.05	\$365,793.31	\$112,472.33	\$6,432.59	1.76%	1.34%
Jul-17	1936	\$562,605.65	\$267,086.10	\$156,322.11	\$6,633.87	2.48%	1.57%
Aug-17	2253	\$699,130.80	\$297,770.78	\$167,510.12	\$5,782.20	1.94%	1.24%
Sep-17	1948	\$598,765.85	\$289,181.29	\$95,684.36	\$5,551.43	1.92%	1.44%
Oct-17	2158	\$687,367.64	\$259,467.36	\$199,571.64	\$6,030.42	2.32%	1.31%
Nov-17	1873	\$640,801.94	\$258,018.02	\$247,818.91	\$5,979.38	2.32%	1.18%
Dec-17	2027	\$843,642.20	\$289,567.11	\$230,476.66	\$4,929.01	1.70%	0.95%
Jan-18	2176	\$836,313.53	\$339,421.71	\$166,065.90	\$5,645.97	1.66%	1.12%
Feb-18	2365	\$1,044,834.81	\$425,284.88	\$249,703.36	\$6,068.02	1.43%	0.90%
Totals:	40118	\$14,097,602	\$5,958,619	\$3,529,609	\$111,885	1.88%	1.18%

Cash Acceleration System Production Analysis Report

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Period	Accounts Placed	Dollars Placed	Charges & Adjustments	Dollars Paid	Dollars Resolved	Accounts Pending	Dollars Pending	Accounts Unresolved	Dollars Unresolved	Percent Resolved
Sep-16	2388	\$749,278.57	\$25,459.31	\$274,384.76	\$215,737.68	0	\$0.00	604	\$233,696.82	74.71%
Oct-16	2077	\$630,658.47	\$36,416.70	\$303,276.97	\$159,803.36	0	\$0.00	502	\$131,161.44	75.83%
Nov-16	2306	\$808,592.58	\$64,190.90	\$274,432.15	\$316,404.97	0	\$0.00	499	\$153,564.56	78.36%
Dec-16	2257	\$669,529.14	\$53,506.13	\$298,836.66	\$179,786.77	0	\$0.00	514	\$137,399.58	77.23%
Jan-17	2143	\$779,327.55	\$68,365.91	\$310,067.05	\$234,395.58	0	\$0.00	407	\$166,499.01	81.01%
Feb-17	2462	\$1,005,586.35	\$131,772.43	\$388,490.43	\$291,610.17	0	\$0.00	476	\$193,713.32	80.67%
Mar-17	2608	\$1,068,198.72	\$74,598.88	\$498,060.85	\$294,003.12	0	\$0.00	518	\$201,535.87	80.14%
Apr-17	2275	\$832,216.28	\$30,689.44	\$390,160.65	\$234,476.23	0	\$0.00	519	\$176,889.96	77.19%
May-17	2477	\$817,396.38	\$5,982.24	\$482,041.56	\$163,819.19	0	\$0.00	549	\$165,553.39	77.84%
Jun-17	2389	\$823,355.05	\$43,157.11	\$350,784.99	\$279,501.41	0	\$0.00	558	\$149,911.54	76.64%
Jul-17	1936	\$562,605.65	\$25,887.30	\$218,632.12	\$186,029.39	0	\$0.00	429	\$132,056.84	77.84%
Aug-17	2253	\$699,130.80	\$57,519.47	\$344,652.18	\$157,364.74	0	\$0.00	464	\$139,594.41	79.41%
Sep-17	1948	\$598,765.85	\$14,377.49	\$249,874.93	\$142,298.61	2	\$679.16	464	\$191,535.66	76.08%
Oct-17	2158	\$687,367.64	-\$8,396.04	\$245,350.38	\$195,172.40	40	\$23,013.49	402	\$232,227.41	79.52%
Nov-17	1873	\$640,801.94	\$12,558.49	\$265,477.08	\$218,398.00	427	\$143,656.77	3	\$587.98	77.04%
Dec-17	2027	\$843,642.20	\$29,633.13	\$276,441.32	\$328,726.69	563	\$207,806.31	6	\$984.75	71.93%
Jan-18	2176	\$836,313.53	\$42,064.66	\$385,082.28	\$130,994.39	872	\$278,088.20	3	\$9.00	59.79%
Feb-18	2365	\$1,044,834.81	-\$28,554.35	\$78,837.87	\$95,186.59	1899	\$899,364.70	0	\$0.00	19.70%
Totals:	40118	\$14,097,602	\$679,229	\$5,634,884	\$3,823,709	3803	\$1,552,609	6917	\$2,406,922	73.28%

Cash Acceleration System Resolution Analysis Report

Client # 0000

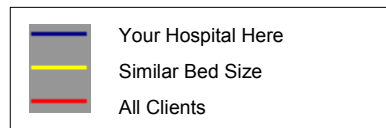
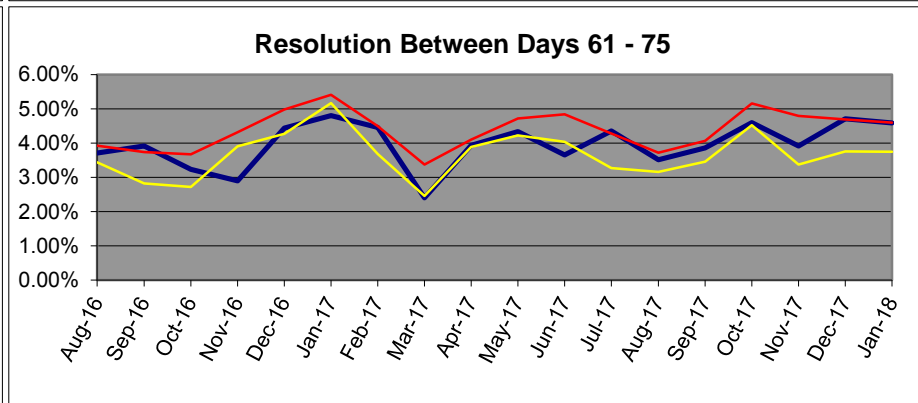
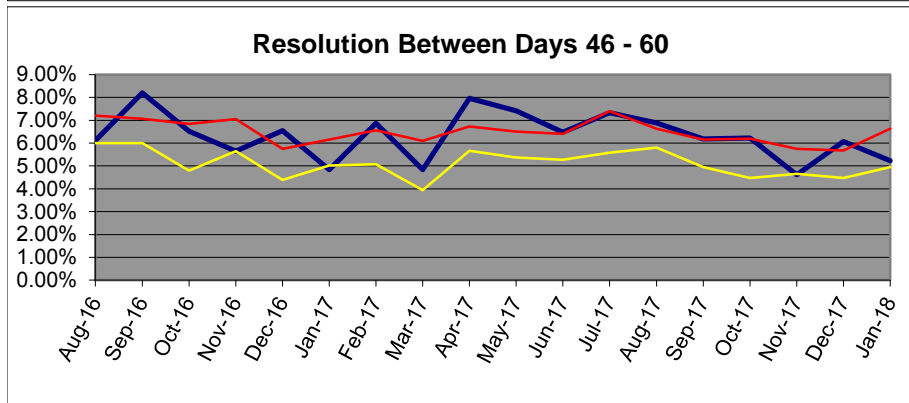
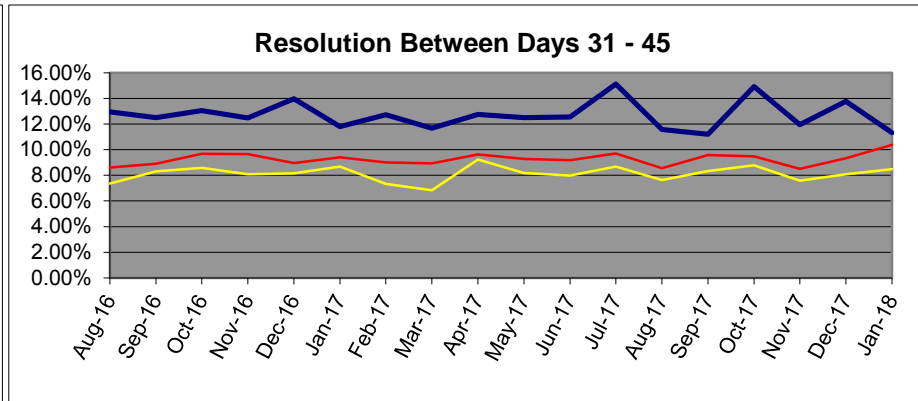
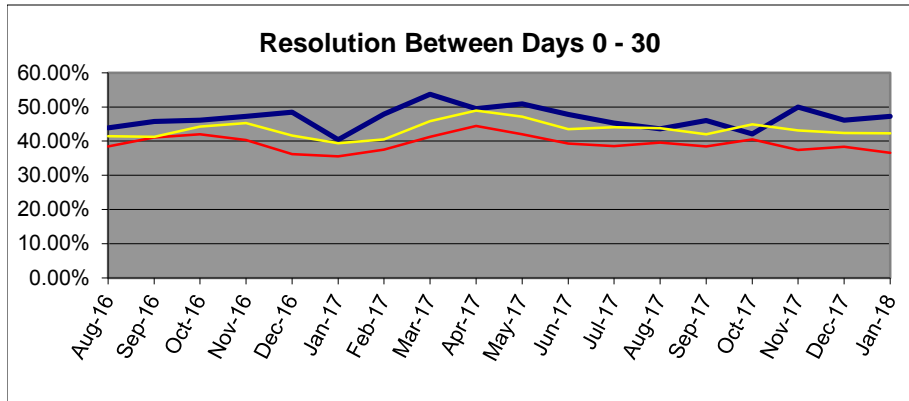
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 Period: 1/1/2018 1/31/2018
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	0-30	31-45	46-60	61-75	76-90	91-105	106-120	> 120
# of Paid in Full Accounts	890	217	105	89	44	43	27	5
# of Resolved Accounts	78	15	2	5	6	4	2	0
# of Unresolved Accounts	2	1	2	2	1	1	363	143
Average Paid in Full Balance	\$180.35	\$265.59	\$242.65	\$164.23	\$193.75	\$177.82	\$269.99	\$234.76
Average Resolved Balance	\$1,615.62	\$5,047.60	\$298.00	\$496.43	\$655.34	\$915.66	\$483.56	\$0.00
Average Unresolved Balance	\$3.00	\$3.00	\$278.50	\$22.59	\$581.36	\$147.20	\$449.07	\$309.19
% of Paid in Full Accounts	62.68%	15.28%	7.39%	6.27%	3.10%	3.03%	1.90%	0.35%
% of Resolved Accounts	69.64%	13.39%	1.79%	4.46%	5.36%	3.57%	1.79%	0.00%
% of Unresolved Accounts	0.39%	0.19%	0.39%	0.39%	0.19%	0.19%	70.49%	27.77%
Paid in Full % of Total Resolution	43.48%	10.60%	5.13%	4.35%	2.15%	2.10%	1.32%	0.24%
Resolved % of Total Resolution	3.81%	0.73%	0.10%	0.24%	0.29%	0.20%	0.10%	0.00%
Unresolved % of Total Resolution	0.10%	0.05%	0.10%	0.10%	0.05%	0.05%	17.73%	6.99%
Total % of Resolution	47.39%	11.38%	5.32%	4.69%	2.49%	2.34%	19.15%	7.23%

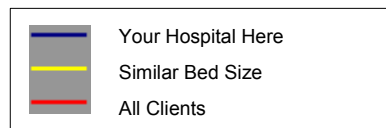
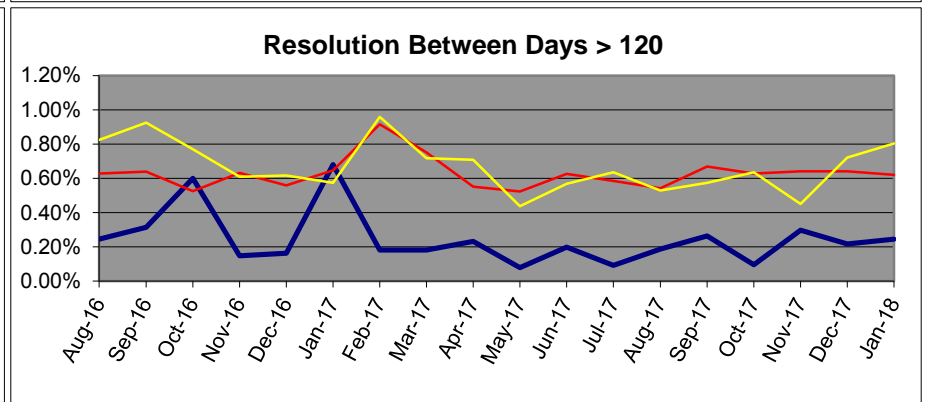
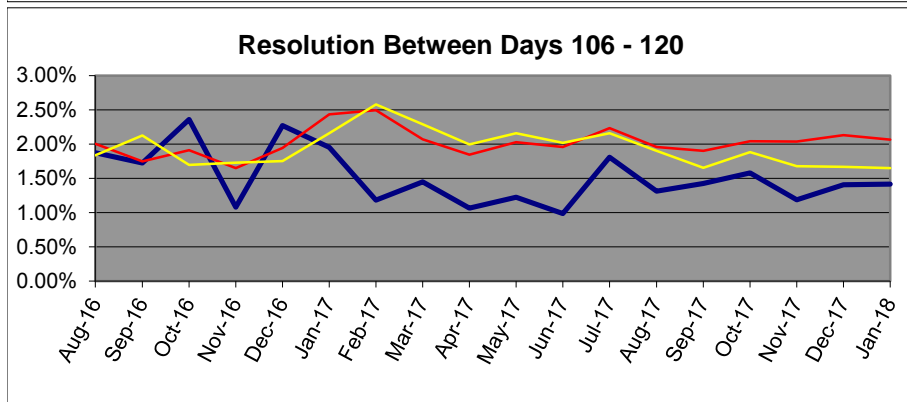
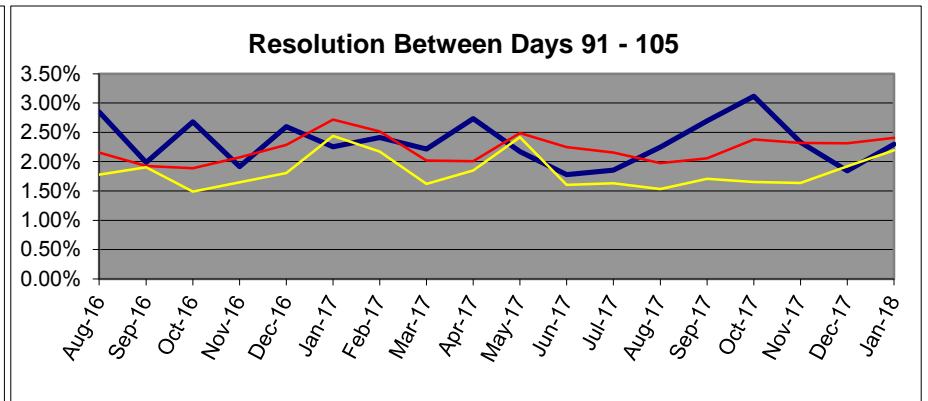
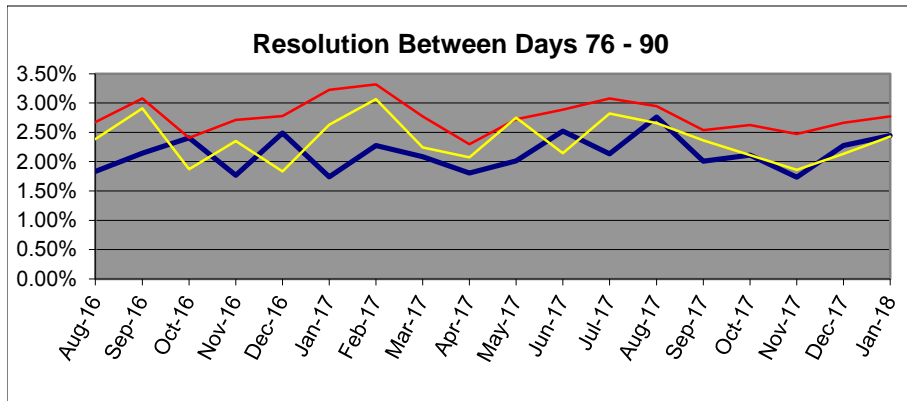
Benchmarking Resolution Analysis Report

Run Date: 3/1/2018



Benchmarking Resolution Analysis Report

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Cash Acceleration System Activity Analysis Report

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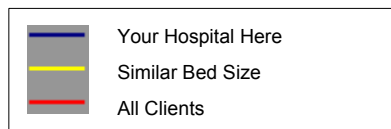
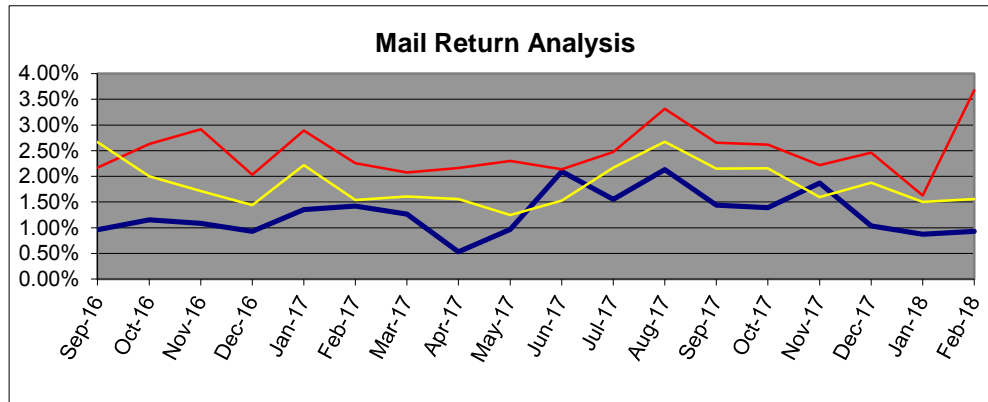
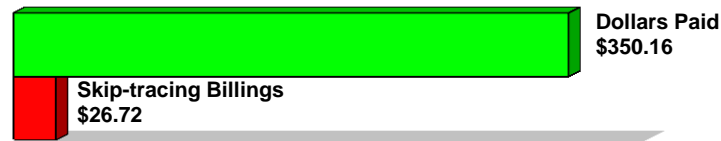
Run Date: 3/1/2018
Period: 1/1/2018 1/31/2018

Activity Code	Activity Code Description	Total # Attempted	Total \$ Attempted	Total # Paid	Total \$ Paid	Total # Resolved	Total \$ Resolved	Positive Effect
ACP	4.21% Requests Financial Aid	47	\$39,447.68	0	\$0.00	0	\$0.00	0.00%
BNK	0.00% Bankrupt	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
BPH	2.78% Bad Phone Number	31	\$14,193.97	5	\$2,915.14	2	\$1,399.46	22.58%
CON	0.00% Has Concerns/Complaints	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
DET	0.18% Requests Itemized Bill	2	\$80.88	1	\$10.10	0	\$0.00	50.00%
DNC	0.54% Requests No Calls	6	\$312.02	0	\$0.00	0	\$0.00	0.00%
DSP	0.36% Disputes Bill	4	\$362.12	2	\$50.00	0	\$0.00	50.00%
EST	0.27% Deceased	3	\$671.87	0	\$0.00	0	\$0.00	0.00%
GEN	0.27% General Comment	3	\$10,622.98	0	\$0.00	1	\$412.00	33.33%
LMC	63.17% Left Message To Call	705	\$295,312.32	144	\$20,690.08	24	\$17,287.99	23.83%
NOC	4.57% No Commitment	51	\$11,591.46	17	\$1,775.71	0	\$0.00	33.33%
NPH	0.09% New Phone Number	1	\$714.40	0	\$0.00	0	\$0.00	0.00%
PPP	0.90% Partial Payment Arrangement	10	\$3,472.70	1	\$200.00	6	\$2,119.29	70.00%
PTP	4.75% Promised Payment in Full	53	\$5,698.39	24	\$2,405.15	0	\$0.00	45.28%
REB	0.36% New Insurance Information	4	\$2,842.77	0	\$0.00	1	\$120.00	25.00%
RTP	6.18% Referred To Patient Accounts	69	\$93,356.19	14	\$2,819.03	5	\$60,667.58	27.54%
TNA	11.38% Telephone No Answer	127	\$74,026.39	13	\$2,156.14	3	\$1,414.14	12.60%
Totals:	⇔⇔⇔ ⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔	1,116	\$ 552,706	221	\$33,021	42	\$83,420	23.15%

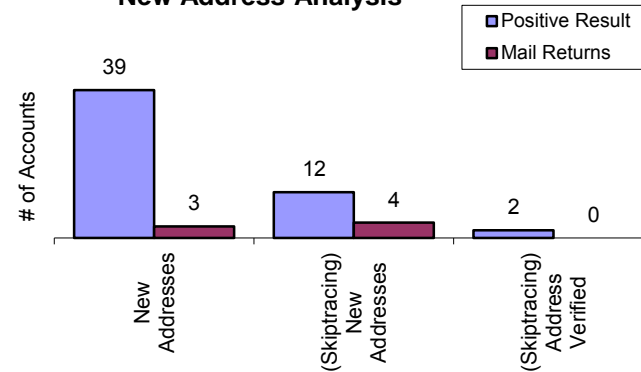
Skiptracing Activity Analysis Report

Run Date: 3/1/2018

Skiptracing Cost Analysis

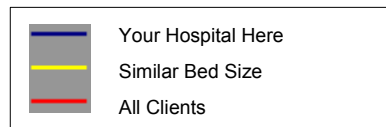
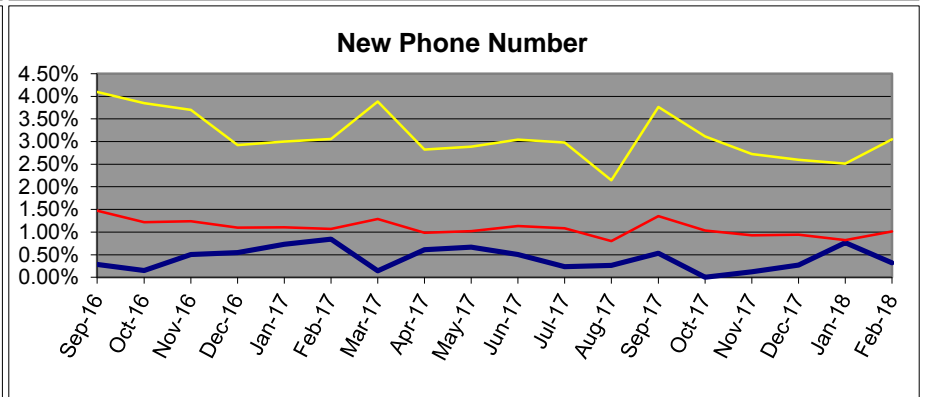
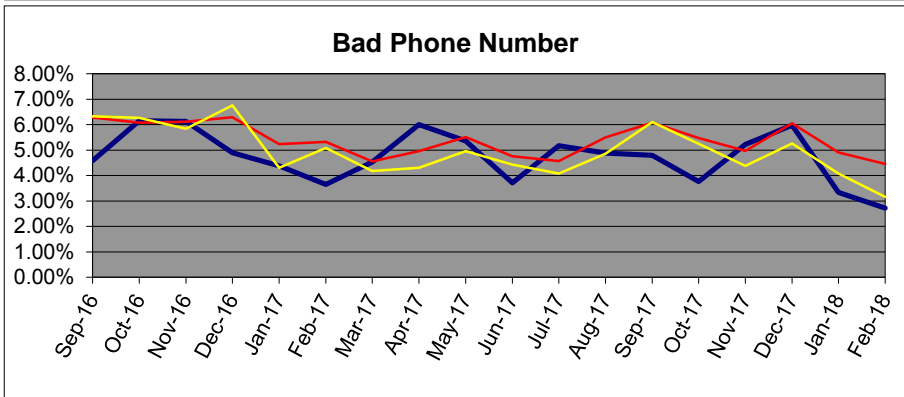
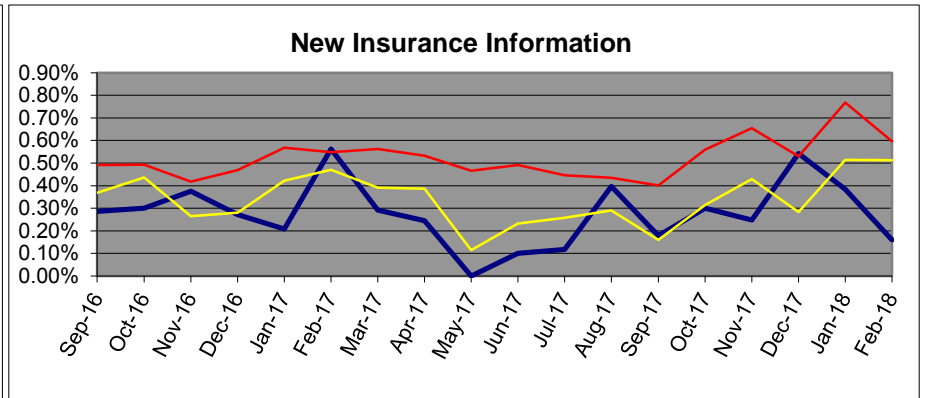
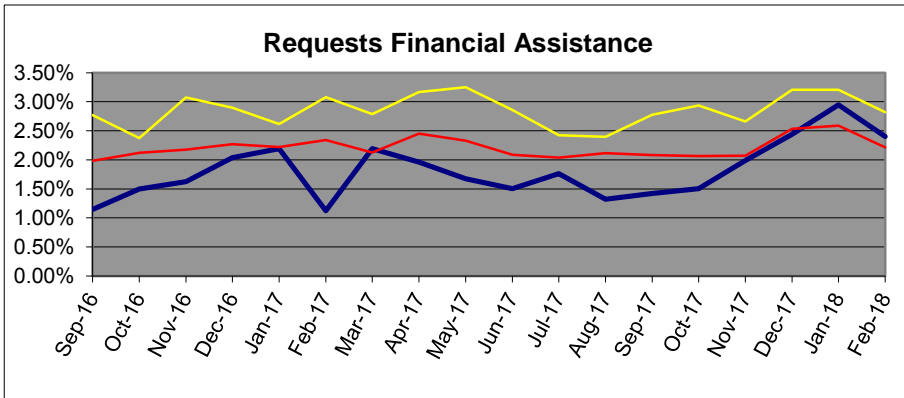


New Address Analysis



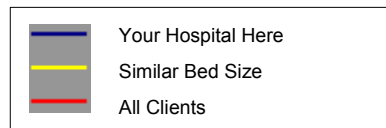
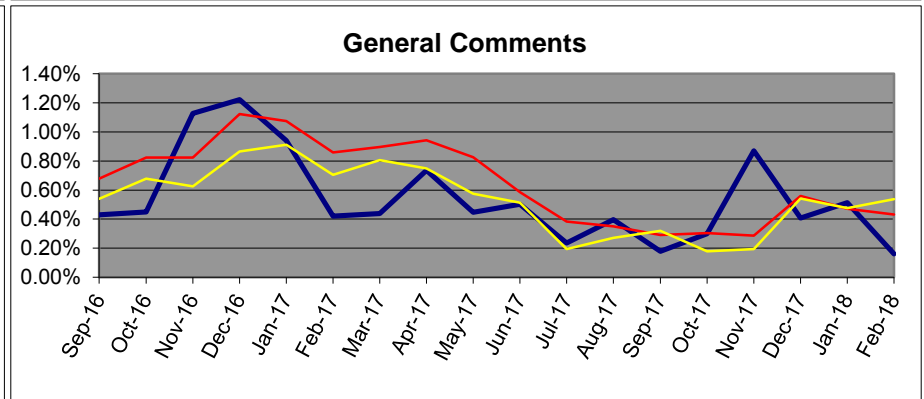
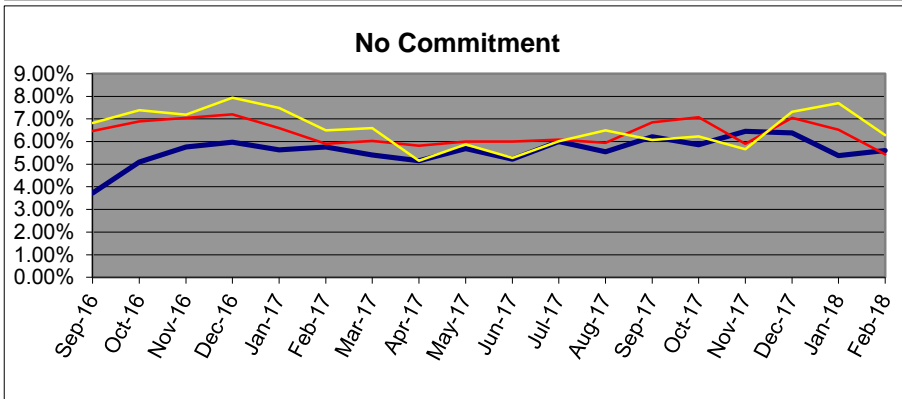
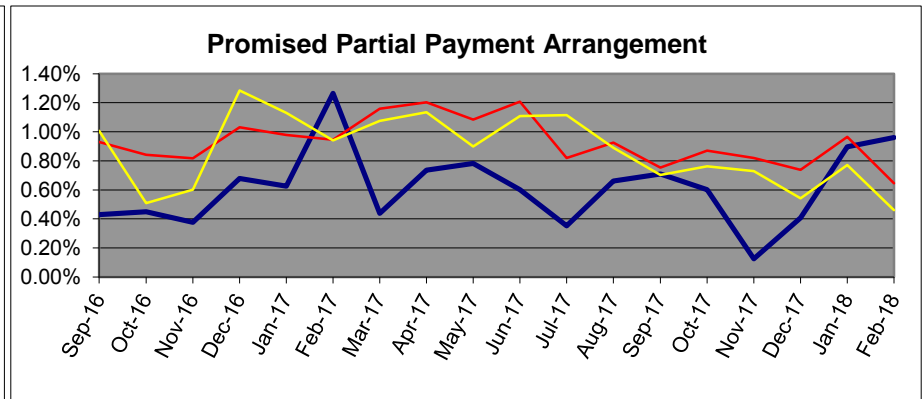
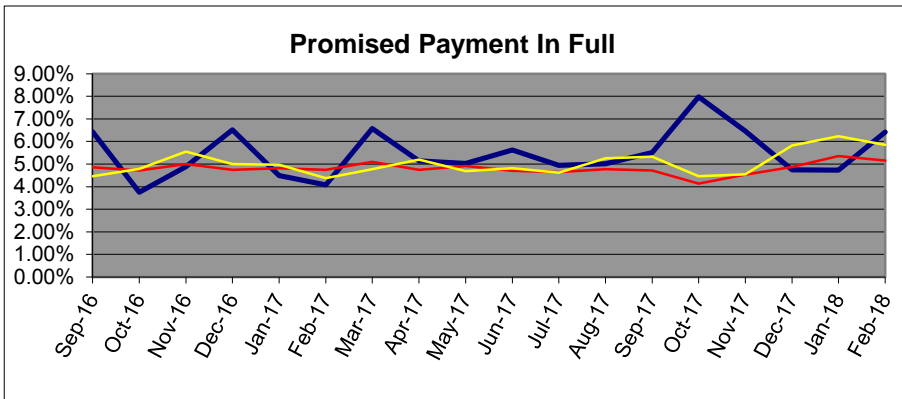
Benchmarking Activity Analysis Report

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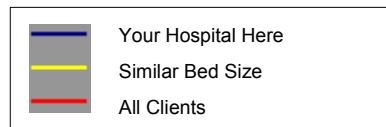
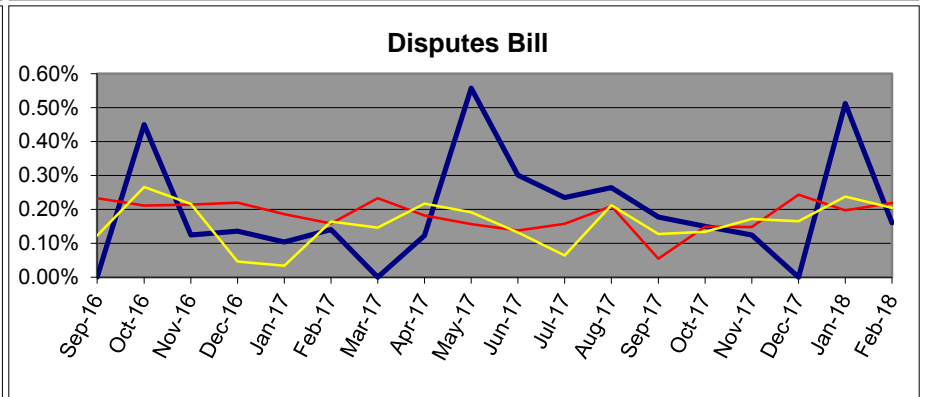
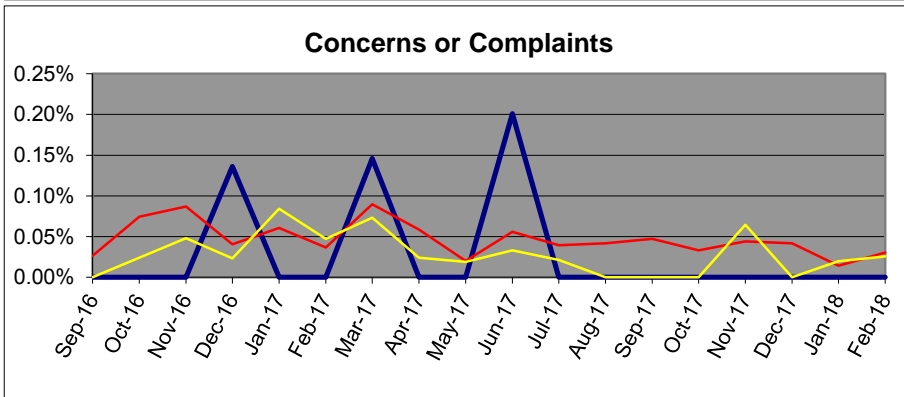
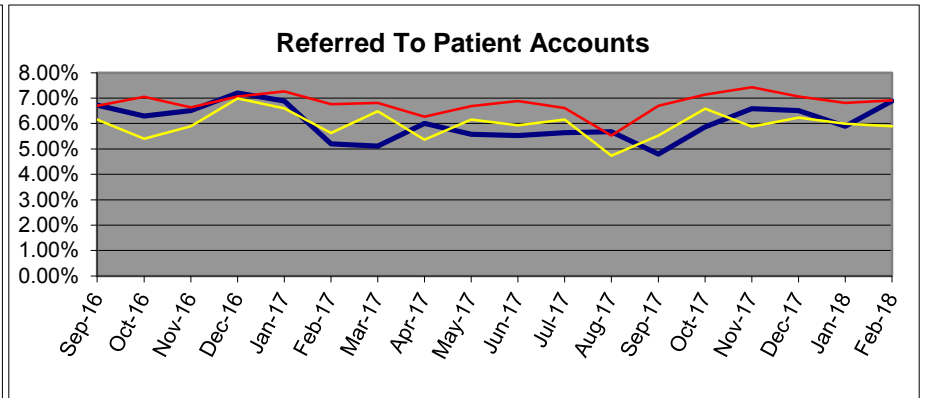
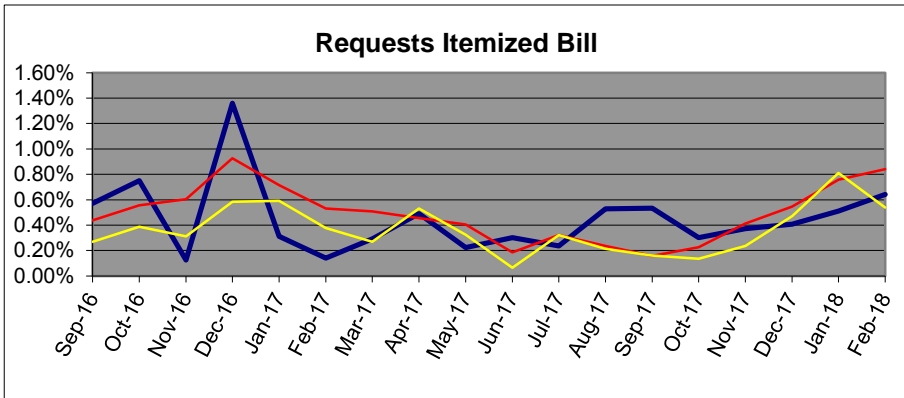
Benchmarking Activity Analysis Report

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